## **Policy for Grievance Redress Mechanism of Scholars**

Seacom Skills University has a structured grievance redress mechanism for all students, including Ph.D. scholars. The university offers a **Grievance Redressal Cell** designed to address academic, administrative, or personal issues faced by students. This mechanism includes:

- 1. **Formal Complaint Submission:** Scholars can submit grievances in writing or through email.
- 2. **Grievance Committee Review:** The University has a committee that investigates complaints and proposes resolutions.
- 3. **Timely Response:** There is an established timeframe within which complaints are addressed, ensuring prompt action.
- 4. **Appeal Process:** Students dissatisfied with the resolution are eligible to raise / escalate their concerns for further review.

For further details or access to forms, students are encouraged to visit the university's official grievance redress section or contact the relevant administrative office directly.